

QUALITY OBJECTIVES

Sr. No.	Objective	Target for Financial Year 2015 – 16
1	Reducing turnaround time of ship	2.50 days
2	Increasing tonnage output per berth day (average for all berths)	11,500 MT
3	Increasing throughput of barge unloading per day	20,000 MT
4	Increasing number of man days of training per employee	50% of employees
5	Reducing operating expenditure per tonne of cargo handled	Rs. 160.00
6	Improving customer satisfaction index	87%
7	Zero accidents	Zero
Sd.....		
Chairman		21/05/2015