

Grievance Redress Mechanism				
Sl.No	Name of the Public Grievance Officer	Helpline Number	E-Mail	Mobile Number
1	Shri J.B.Dhawale, .Secretary	2521120 2594101	jaywant15@gmail.com	9823113807
List of Stakeholders/Clients				
1	Barge Owner's Association			
2	Customs House Agents			
3	Lease Holders			
4	Employees/Workers			
5	Chambers of Commerce			
6	Stevedores/Shipping Agents			
7	CFS Operators			
8	PPP Operators			
9	Konkan Railway			
10	South Central Railway			
11	Navy and Coast Guards			
12	Contractors and Suppliers			
13	Central Govt.Offices/PSUs			
14	State Government/Offices			